

1           you're accustomed to if you've never driven  
2           a heavy-duty off-road vehicle. The Hummer  
3           brand is targeted towards the outdoor  
4           enthusiasts, it's an off-road vehicle. It's  
5           obviously a street legal vehicle. It's a  
6           very heavy, very large, very powerful, very  
7           capable truck. The tires on the vehicle are  
8           BF Goodrich All Terrain T/A's. They are  
9           very heavy, large, aggressive tread pattern  
10          tires intended as the name suggests for all  
11          terrain. BF Goodrich also makes specific  
12          off-road tires for off-road use only.

13                 They have several other names of tires  
14          that are offered for the light duty truck  
15          market. The BF Goodrich all terrain tires  
16          that are on this truck are designed for  
17          aggressive off-road use. Again, they are  
18          street legal. That specific to the tires  
19          and for the ride quality, the tires in it of  
20          themselves being heavy tires, are going to  
21          give a stiffer ride. They are going to be  
22          louder. You will probably feel them as you  
23          drive.

24                 As far as the suspension is concerned  
25          as well, bear in mind that the adventure

1 two things going on at the same time, but  
2 two different repair orders.

3 At that time, I contacted Bob Martin,  
4 the quality manager for H2, and I spoke to  
5 him about it because I still wasn't -- it  
6 still hadn't hit me about the 6.2 versus the  
7 6.0 liter. He has isolate the engine,  
8 disconnect the transmission from the engine  
9 and see if we still had the vibration which  
10 we did. That was pretty much it. We did  
11 that and still had the vibration. Then we  
12 compared it with another car and the other  
13 car had the same vibration. I called Bob  
14 back and that's when he said, "Joe, we've  
15 got a 6.2 liter in here and there is a trade  
16 off." As soon as he said that, I felt  
17 stupid, I felt like I wasted a lot of time.  
18 It's the exact same idle quality as in the  
19 Escalade, it's the same engine that's in the  
20 Escalade and I just never thought about it  
21 because it was the first '08 that I was  
22 involved with.

23 MR. LOPEZ: How much is the horsepower?

24 MR. BARDILL: 393 horsepower, which is  
25 20 percent more than what we had in the six

1 liter.

2 MR. TUCK: Any other questions?

3 MR. LOPEZ: No more questions.

4 MR. TUCK: Do you have any questions of  
5 this witness?

6 MR. KODSY: Just one to confirm what  
7 Joe what has said. You did isolate the  
8 starter as per Bob Martin and the fly wheel  
9 bolts and restart the engine to isolate  
10 vibration, still has vibration with fly  
11 wheel disconnected?

12 MR. BARDILL: Correct.

13 MR. KODSY: Okay. I just wanted to  
14 confirm that.

15 MR. WOLFER: Can I just ask one  
16 question? The repair order dated December  
17 23rd, it says, "Vehicle exhibits some rail  
18 snake characteristics." What is that?

19 MR. BARDILL: Rail shake.

20 MR. WOLFER: I'm sorry, rail shake.

21 MR. BARDILL: Rail shake is terminology  
22 that we use for the pick-up trucks and just  
23 about any of the SUV's, about 45 miles an  
24 hour down typical roads like Federal  
25 Highway, you get a little bit of vibration

1 to number six?

2 MR. LOPEZ: Yes, sir.

3 MR. TUCK: Seven, is it less than  
4 10,000 pounds?

5 MR. LOPEZ: 8600 pounds.

6 MR. TUCK: Eight?

7 MR. LOPEZ: It's GM manufactured.

8 MR. TUCK: Nine?

9 MR. LOPEZ: It's a Hummer H2 2008.

10 MR. TUCK: Number ten, if that's the  
11 correct vehicle identification number, would  
12 you please read it into the record?

13 MR. LOPEZ: Yes, sir.  
14 5GRGN23878H107653.

15 MR. TUCK: Thank you. 12, two parts.

16 MR. LOPEZ: Number 12, the mileage is  
17 correct. It's 238 miles. The delivery date  
18 when it was sold to him was 8-19, that's  
19 correct, but the warranty started on June  
20 11th, 2008 because this was a special event  
21 vehicle when it was sold to him.

22 MR. TUCK: It was a what?

23 MR. LOPEZ: Special event, a vehicle  
24 that is used for a show and then the dealer  
25 buys. It's a new vehicle. It's not a used

1 that's an insurance company, correct?

2 MS. HOBBS: Yes, that's correct.

3 MR. LOPEZ: You stated to the Board  
4 that you didn't have any difficulty in  
5 driving the vehicle, correct?

6 MS. HOBBS: In driving it straight down  
7 the road or turning it, no, I did not.

8 MR. LOPEZ: Turning it, did you have  
9 any problem with it?

10 MS. HOBBS: No, I did not.

11 MR. LOPEZ: Okay. Did you feel any  
12 hopping of the vehicle or any like, it would  
13 bounce like that or make noises or --

14 MS. HOBBS: As far as hopping of the  
15 vehicle, I wouldn't be able to say yes or no  
16 on that. There was a vibration going down  
17 the road where you could visually see the  
18 steering wheel doing this.

19 MR. LOPEZ: Do you see Hummers often at  
20 your insurance company?

21 MS. HOBBS: I couldn't tell you how  
22 often I see them. Have I seen them over the  
23 course of five years? Yes. How many? I  
24 couldn't tell you that.

25 MR. LOPEZ: Did you see more or less

1 vehicle.

2 MR. TUCK: It's a new vehicle?

3 MR. LOPEZ: It's a new vehicle, yes,  
4 it's a new vehicle.

5 MS. SIMMONS: Is it a demo?

6 MR. LOPEZ: Similar to a demo. It's in  
7 the same category, it's just that they call  
8 it a special event. It's been in a show or  
9 whatever. It hasn't been titled in any  
10 state.

11 MR. TUCK: Okay. Thank you.

12 MR. LOPEZ: You're welcome, sir.

13 MR. TUCK: Are we going to call it new  
14 or a demonstrator?

15 MS. SIMMONS: I'm not sure.

16 MR. TUCK: I thought the testimony said  
17 that it was sold as a new vehicle. It was  
18 not used to show to other potential buyers.

19 MR. LOPEZ: Right.

20 MR. TUCK: It was used in a single  
21 event.

22 MR. LOPEZ: It was in a single event,  
23 exactly.

24 MS. SIMMONS: So it's not like a demo

25 --

**HAGEN RANCH TEXACO**  
7450 West Boynton Beach Blvd  
Boynton Beach, FL 33427-0000  
Shop Phone: (561) 732-1323

Invoice  
5232  
Estimate Ref #0,071  
Date Printed: 01/02/2009  
Printed Time: 12:28 pm  
MV 52R15

Mat/Ref:	THANK YOU FOR CHOOSING HAGEN RANCH TEXACO	Time Promised:
KODSY, SHERIF	2008 HUMMER H2 V8 6.2L 6199CC 378CID FI GAS N 8 L92	
	VIN: 5GRCN2387RH107853	
Home:	License:	Mileage In: 9,101
Work:	Unit #:	Mileage Out: 9,101
Cell:	DOM:	Date Written: 01/02/2009
		Written By:
		Same Old Order No.

Job #1	BILLY			
Labor	Rate 1	Work Requested - CHECK CAR&TEST DRIVE ,CAR	0.00	82.00
		HAS VIBRATION		0.00
			Ink Total:	0.00

**THANK YOU FOR YOUR CONTINUED BUSINESS!!**

WARRANTY 1 YEAR PARTS 90 DAYS LABOR. EXCLUDING ELECTRICAL PARTS

NEEDS TO BRING BACK TO DEALER FOR FURTHER REPAIR &WARRANTY

Parts:	\$0
Labor:	\$0
Sublet:	\$0
Misc:	\$0
Hazmat:*	\$0
Supplies:*	\$0
Tax:	\$0
Total:	\$0.00
Less Paid:	0.00
Balance Due:	\$0.00

003267

**Underwritten By:  
Progressive Select Insurance  
Company**

Claim Number: 08-1646481  
Loss Date: December 26, 2008  
Document Date: December 29, 2008  
Page 1 of 1

SHERIF KODSY  
15968 LAUREL OAK CIRCLE  
DELRAY BEACH, FL 33484



**claims.progressive.com**

Track the status and details of your claim,  
e-mail your representative or report a  
new claim.

## Claim Information

This letter is to provide you documentation that we have inspected your vehicle and agree there may be an issue causing an excessive vibration. While this is not a covered loss per the terms of your policy, I would like to assist you, if possible, in resolving this issue.

This claim has been closed without payment.

Please call with any questions or concerns.

MICHAEL KEARLEY  
Claims Department  
1-850-362-1735  
1-800-PROGRESSIVE (1-800-776-4737)  
Fax: 1-850-244-7455

Form 2587 XX (01/08) FL



Pg 9 of 41  
INVOICE

**CHEVROLET OF DELRAY**  
We are a Complete Full Service  
Parts & Service Facility

111 LINTON BLVD DELRAY BEACH, FLORIDA 33444  
PHONE: (561) 454-3900 • TOLL FREE 800-929-5213  
REGISTRATION NO. MV-33283  
PARTS & SERVICE HOURS:  
MON-FRI 7AM-7PM • SAT: 8AM-5PM • SUN: 9AM-5PM  
www.maroon.com

ERIF KODSY  
968 LAUREL OAK CIRCLE  
LRAV BEACH, FL 33484  
ME:561-737-8998 CONT:N/A  
CELL:

PAGE 1

SERVICE ADVISOR: 9228 STEVEN BRENIS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	08	HUMMER H2	5GRGN23878H107653		18540/18540	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
JUN08 IS						
JUN08 DD			19:00 12NOV09		0.00	CASH
R.O. OPENED	READY	OPTIONS: DLR:26200 ENG:6.2_Liter_MPFI_OHV				
:58 12NOV09	13:01 12NOV09					

NE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
C/S	VIBRATION AT IDLE AND ON ACCLERATION-VISIBLE VIBRATION FROM	ENGINE				
06	DID NOT ADDRESS FURTHER WITH DIAG AT THIS TIME					
RTS:	1417 C				0.00	0.00
0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

\*\*\*\*\*

Open Sundays starting November 1st

SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS  
OR INVOICE.

9 SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added  
arge equal to 12% of the cost of parts & labor up to a maximum of  
75. "This charge represents costs and profits to the motor repair facility  
miscellaneous shop supplies or waste disposal." [s.559.905 (f) (h)]

State of Florida requires a \$1.00 fee to be collected for each new tire  
in the state [s.403.718], and a \$1.50 fee to be collected for each new  
manufactured battery sold in the state. [s.403.7185].

## PAYMENT METHOD

CASH AMERICAN EXPRESS  
CHECK VISA  
DISCOVER MASTERCARD  
INTERNAL OTHER

STATE OF FLORIDA  
REGISTRATION NUMBER  
#MV - 33283

## DESCRIPTION

## TOTALS

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER SIGNATURE

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

TRIP RAPIK KODSY

968 LAUREL OAK CIR  
DELRAY BEACH, FL 33484-5539  
HOME: 561-758-9858 CONT: N/A  
BUS: CELL:

INVOICE

PAGE 3

CORAL CADILLAC  
The Dealer Is In

5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 3  
BROWARD: 426-1800 TOLL FREE: 930-2672

NOBODY OUT  
CADILLACS  
CORAL CADILLAC



SERVICE ADVISOR: 207 MICHAEL STANWYCK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TA
BLUE	08	HUMMER H2	5GRGN23878H107653		9016/9022	T318
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
19AUG08 DD		11JUN2012	17:00 23DEC08			INV. DATE
R.O. OPENED	READY	OPTIONS:	STK: P08372 DLR: 21038	1) DD	CHECKED	
09:21 22DEC08	13:25 23DEC08					
LINE	OPCODE	TECH	TYPE	HOURS		

LIST NET TOTAL  
\*\*\*\*\* STATE OF FLA. REG. # MV-00488 \*\*\*\*\*  
OUR GOAL IS 100% CUSTOMER SATISFACTION. IF  
YOU HAVE ANY QUESTIONS I CAN BE REACHED AT  
(954) 426-1800 ext 389 JOE BARDILL  
SERVICE DIRECTOR. \*\*PARTS MARKED W/"W" ARE  
COVERED BY A LIFE TIME WARRANTY.  
\*\*\*\*\* www.coralcadillac.com \*\*\*\*\*

DISCLAIMER OF WARRANTIES:

The seller, CORAL CADILLAC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CORAL CADILLAC, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or product.

(P.L. 93-637).

"I UNDERSTAND THAT ALL PARTS AND ACCESSORIES SOLD OR USED ARE SUBJECT TO THE FEDERAL MAGNUSON MOSS ACT AND THE CONSUMER MERCHANDISE PURCHASED IS UNDER LIMITED WARRANTY BY THE MANUFACTURER AND THE WRITTEN TERMS AND CONDITIONS THEREOF ARE AVAILABLE FOR MY INSPECTION."

CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: 105741

543204

**CORAL CADILLAC**

*The Dealer Is In*

INVOICE

5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 33061  
BROWARD: 426-1800 TOLL FREE: 930-2672

ERIF RAFIK KODSY  
968 LAUREL OAK CIR  
DELRAY BEACH, FL 33484-5539  
HOME:561-758-9858 CONT:N/A  
BUS: CELL:

PAGE 2



**NOBODY OUT  
CADILLACS  
CORAL CADILLAC**



SERVICE ADVISOR: 207 MICHAEL STANWYCK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLUE	08	HUMMER H2	5GRGN23878H107653		9016/9022	T3184	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19AUG08 DD		11JUN2012	17:00 23DEC08			CASH	23DEC08
R.O. OPENED		READY	OPTIONS: STK:P08372 DLR:21038 1)DD CHECKED				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
9022	ROAD TESTED	6 MILES.	VEHICLE EXHIBITS NORMAL IDLE QUALITY FOR				
6.2	LITRE ENGINE.	PREVIOUSLY COMPARED WITH LIKE VEHICLE.					

D COURTESY RENTAL TRANSPORTAION

CAUSE:

Z7901 1 DAYS RENTAL; GOLD KEY COURTESY  
TRANSPORTATION

309 SUBLET TECH LIC#: 256

WH2

(N/C)

FC: 98 PART#: COUNT: 0

CLAIM TYPE:

AUTH CODE:

MJ

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

CUSTOMER STATES TRANS HESITATES/SHIFTS HARSH ON REACCEL, SEE JOE  
2000 VEHICLE IS OPERATING TO SPECIFICATIONS AT  
THIS TIME.

517 ISH

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

9022 ROAD TESTED O.K. PREVIOUSLY REPROGRAMMED W/SOFTWARE UPDATE.

COURTESY SERVICE WASH

ISW COURTESY SERVICE WASH

837 ISH

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

9022 isw done

DISCLAIMER OF WARRANTIES:  
The seller, CORAL CADILLAC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CORAL CADILLAC, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or product.  
P.L. 93-637).  
I UNDERSTAND THAT ALL PARTS AND ACCESSORIES SOLD OR USED ARE SUBJECT TO THE FEDERAL MAGNUSON MOSS ACT AND THE CONSUMER MERCHANDISE PURCHASED IS UNDER LIMITED WARRANTY BY THE MANUFACTURER AND THE WRITTEN TERMS AND CONDITIONS THEREOF ARE AVAILABLE FOR MY INSPECTION.  
CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE

19

CUSTOMER #: 105741

Pg 12 of 41

543204

CORAL CADILLAC

The Dealer Is In

INVOICE

5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 330  
BROWARD: 426-1800 TOLL FREE: 930-2672NOBODY OUT  
CADILLACS  
CORAL CADILLAC

PAGE 1



SERVICE ADVISOR: 207 MICHAEL STANWYCK

ERIF RAFIK KODSY  
968 LAUREL OAK CIR  
DELRAY BEACH, FL 33484-5539  
HOME: 561-758-9858 CONT: N/A

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLUE	08	HUMMER H2	5GRGN23878H107653		9016/9022	T3184
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
19AUG08 DD	11JUN2012	17:00	23DEC08			CASH
R.O. OPENED	READY	OPTIONS: STK:P08372 DLR:21038 1) DD CHECKED				

09:21 22DEC08	13:25 23DEC08
---------------	---------------

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
CUSTOMER STATES VIBRATION AT HWY SPEEDS 45-55							
2000 VEHICLE IS OPERATING TO SPECIFICATIONS AT THIS TIME.							
517 ISH (N/C)							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

9022 ROAD TESTED O.K. VEHICLE EXHIBITS SOME RAIL SHAKE  
CHRACTERISTIC OF SUV'S.

\*\*\*\*\*

3 CUSTOMER STATES BRAKES SQUEEL

CAUSE: front brakes squeel

H0042 PADS, DISC BRAKE FRONT R&amp;R OR REPLACE

517 WH2

(N/C)

1 25924485 PAD KIT

(N/C)

FC: 02R03

PART#: 25924485

COUNT: 1

CLAIM TYPE:

AUTH CODE:

NV

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

9016 front brakes squeel nec to replace front pads see doc 2128875.  
labor op h0042

\*\*\*\*\*

: CUSTOMER STATES ENGINE IDLES ROUGH

2000 ROAD TESTED 6 MILES. VEHICLE EXHIBITS NORMAL

IDLE QUALITY FOR 6.2 LITRE ENGINE.

PREVIOUSLY COMPARED WITH LIKE VEHICLE.

517 ISH

(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
--------	------	--------	------	--------	------	---------------	------

## DISCLAIMER OF WARRANTIES:

The seller, CORAL CADILLAC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CORAL CADILLAC, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or product.

P.L. 93-637).

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CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE

CUSTOMER COPY

(12)

# SCHUMACHER

CUSTOMER #: 240290

443510

3001-3031 Okeechobee Blvd.  
West Palm Beach, FL 33409  
www.SchumacherAuto.com

\*INVOICE\*

RIF KODSY  
68 LAUREL OAK CIRCLE  
ELRAY BEACH, FL 33484  
HOME: 561-737-8998 CONT: N/A  
JS: CELL:

DUPLICATE 1  
PAGE 1

Schumacher Buick-Pontiac (561) 615-3270  
Schumacher Saab (561) 615-3298  
Schumacher Volkswagen (561) 615-3345  
Hummer of the Palm Beaches (561) 656-5010

Registration No. MV-15866 MV-39987 MV-53731

SERVICE ADVISOR: 940396 DOUG BRADY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	08	HUMMER H2	5GRGN23878H107653		7245/7245	TH981	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
1JUN08 DD			17:30 05DEC08			CASH	05DEC08
R.O. OPENED		READY	OPTIONS: ENG:6.2 Liter MPFI OHV				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1							
AT IDLE THERE IS A VIBRATION FELT THROUGH THE TRUCK							
AUSE: NPF							
S111 MISC BODY							
		97263	CSH			0.00	0.00
ARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

7245 NPF NO DTC OR BULLETINS TO UPDATE .

\*\*\*\*\*

RENTAL VEHICLE C/P							
AUSE: F							
RENTAL RENTAL VEHICLE C/P							
		8888	WSH				(N/C)
FC: PART#: COUNT: 0							
CLAIM TYPE:							
AUTH CODE:							

ARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
-------	------	--------	------	--------	------	---------------	------

\*\*\*\*\*

\*\* C/S THERE IS STILL A HOPE AS DRIVING OVER 25 MPH

AUSE: NPF							
S111 MISC BODY							
		8888	CSH			0.00	0.00
ARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

7245 NPF C/S STILL A HOP AFTER NEW TIRES NO CURRENT BULLETIN FOR THIS ITEM.

\*\*\*\*\*

ALL PARTS ARE NEW UNLESS IDENTIFIED BY: LKQ USED; OR NPN IN THE PART NUMBER OR DESCRIPTION.  
ALL GENUINE ORIGINAL EQUIPMENT REPLACEMENT PARTS ARE COVERED BY A MANUFACTURER  
WARRANTY OF 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST.

#### STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items.  
The Seller hereby expressly disclaims all warranties either express or implied, including any implied  
warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor  
authorizes any other person to assume for it any liability in connection with the sale of this  
item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: 105741

541391

**CORAL CADILLAC**

*The Dealer Is In*

5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 3306  
BROWARD: 426-1800 TOLL FREE: 930-2672

INVOICE

ERIF RAFIK KODSY  
9393 LAUREL GREEN DRIVE  
BOYNTON BEACH, FL 33437  
HOME: 561-758-9858 CONT: N/A  
BUS: CELL:

PAGE 4



**NOBODY OUT  
CADILLACS  
CORAL CADILLAC**



SERVICE ADVISOR: 207 MICHAEL STANWYCK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLUE	08	HUMMER H2	5GGRN23878H107653		6608/6656	T3967	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19AUG08 DD		11JUN2012	17:00 13NOV08			CASH	24NOV08
R.O. OPENED		READY	OPTIONS: STK:P08372 DLR:21038 1)DD CHECKED				

17:08 12NOV08 13:40 21NOV08

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
PARTS:		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:	0.00

6656 isw done

\*\*\*\*\*

\*\*\*\*\* STATE OF FLA. REG. # MV-00488 \*\*\*\*\*

OUR GOAL IS 100% CUSTOMER SATISFACTION. IF

YOU HAVE ANY QUESTIONS I CAN BE REACHED AT

(954) 426-1800 ext 389 JOE BARDILL

SERVICE DIRECTOR. \*\*PARTS MARKED W/"W" ARE

COVERED BY A LIFE TIME WARRANTY.

\*\*\*\*\* www.coralcadillac.com \*\*\*\*\*

**DISCLAIMER OF WARRANTIES:**

The seller, CORAL CADILLAC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CORAL CADILLAC, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or product.

P.L. 93-637).

I UNDERSTAND THAT ALL PARTS AND ACCESSORIES SOLD OR USED ARE SUBJECT TO THE FEDERAL MAGNUSON MOSS ACT AND THE CONSUMER MERCHANDISE PURCHASED IS UNDER LIMITED WARRANTY THE MANUFACTURER AND THE WRITTEN TERMS AND CONDITIONS THEREOF ARE AVAILABLE FOR MY SECTION."

CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER SIGNATURE



**SCHUMACHER**

CUSTOMER #: 240290

443188

3001-3031 Okeechobee Blvd.  
West Palm Beach, FL 33409  
www.SchumacherAuto.com

\*INVOICE\*

ERIF KODSY  
15968 LAUREL OAK CIRCLE  
DELRAY BEACH, FL 33484  
HOME: 561-737-8998 CONT: N/A  
BUS: CELL:

PAGE 1

Schumacher Buick-Pontiac (561) 615-3270  
Schumacher Saab (561) 615-3298  
Schumacher Volkswagen (561) 615-3345  
Hummer of the Palm Beaches (561) 656-5010

Registration No. MV-15866 MV-39987 MV-53731

SERVICE ADVISOR: 940396 DOUG BRADY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	08	HUMMER H2	5GRGN23878H107653		7198/7214	TH931
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
11JUN08 DD			10:45 01DEC08			CASH
R.O. OPENED	READY	OPTIONS: ENG: 6.2 Liter MPFI OHV				
10:42 01DEC08	12:48 03DEC08					

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A AT HWY SPEEDS THERE IS A ROARING AND HOPING FELT AT NEARLY ALL SPEEDS

CAUSE: ROAD TESTED TIRE VIBRATION 45MPH & UP

E0435 TIRE, B F GOODRICH REPLACE

1001 WSH

3 89031270 BF3157017

(N/C)

3 9591585 F-WT-.75OZ

(N/C)

3 TWASTE EPA DISPOSAL

(N/C)

OLH RODE FORCE

(N/C)

1001 WSH

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

7214 ROAD TESTED TIRE VIBRATION 45MPH & UP ROAD TESTED TIRE

VIBRATION 45MPH & UP 13HZ .09G'S CHECK RIMS, HUB BEARINGS BALANCE &

ROAD FORCE LF18 RF 31 RR40 LR37 INDEX 3 TIRES 30 36 35 ORDER 3 B F

GOODRICH TIRES MOUT 3 TIRES BALANCE & DO ROAD FORCE LF 11 RF7 RR17 LR18

\*\*\*\*\*

1 HUMMER SERVICE WASH

HUMMERSERVASH HUMMER SERVICE WASH

97217 IHW

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

\*\*\*\*\*

1 RENTAL VEHICLE C/P

CAUSE: F

RENTAL RENTAL VEHICLE C/P

8888 WSH

FC: PART#: COUNT:

(N/C)

CLAIM TYPE:

AUTH CODE:

UBL HERTZ

WSH

ALL PARTS ARE NEW UNLESS IDENTIFIED BY: LKQ USED; OR NPN IN THE PART NUMBER OR DESCRIPTION.  
ALL GENUINE ORIGINAL EQUIPMENT REPLACEMENT PARTS ARE COVERED BY A MANUFACTURER  
WARRANTY OF 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST.

**STATEMENT OF DISCLAIMER**

The factory warranty constitutes all of the warranties with respect to the sale of this item/items.  
The Seller hereby expressly disclaims all warranties either express or implied, including any implied  
warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor  
authorizes any other person to assume for it any liability in connection with the sale of this  
item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(.r)

# SCHUMACHER

CUSTOMER #: 240290

443188

3001-3031 Okeechobee Blvd.  
West Palm Beach, FL 33409  
www.SchumacherAuto.com

\*INVOICE\*

ERIF KODSY  
15968 LAUREL OAK CIRCLE  
DELRAY BEACH, FL 33484  
HOME:561-737-8998 CONT:N/A  
BUS: CELL:

PAGE 2

Schumacher Buick-Pontiac (561) 615-3270  
Schumacher Saab (561) 615-3298  
Schumacher Volkswagen (561) 615-3345  
Hummer of the Palm Beaches (561) 656-5010

Registration No. MV-15866 MV-39987 MV-53731

SERVICE ADVISOR: 940396 DOUG BRADY

COLOR		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
		08	HUMMER H2		5GRGN23878H107653		7198/7214		TH931
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
11JUN08 DD			10:45 01DEC08				CASH	03DEC08	
R.O. OPENED		READY		CHECKED					
10:42 01DEC08		12:48 03DEC08							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

\*\*\*\*\*

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



541391

**The Dealer Is In!**

5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 3306  
BROWARD: 426-1800 TOLL FREE: 930-2672

PAGE 3



MASTER ASE  
TECHNICIAN

NOBODY OUT  
CADILLACS  
CORAL CADILLAC



SERVICE ADVISOR: 207 MICHAEL STANWYCK

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
	26	GILROY	TREVOR	LIC#: 256			
			WH2				
1	25869092	MOLDING					(N/C)
		FC: 4N					(N/C)
		PART#: 25869092					
		COUNT: 1					
		CLAIM TYPE:					
		AUTH CODE:					
		N3					

WH2 (N/C)  
FC: 98 PART#: COUNT: 0  
CLAIM TYPE:  
AUTH CODE:  
MJ

COURTESY SERVICE WASH  
ISW COURTESY SERVICE WASH  
613 ISH

CUSTOMER SIGNATURE

(N/C)	
DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(17)

CUSTOMER #: 105741

541391

**CORAL CADILLAC**  
The Dealer Is In™

5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 3306  
BROWARD: 426-1800 TOLL FREE: 930-2672

INVOICE

PAGE 2



NOBODY OUT  
CADILLACS  
CORAL CADILLAC



ERIF RAFIK KODSY  
9393 LAUREL GREEN DRIVE  
BOYNTON BEACH, FL 33437  
HOME: 561-758-9858 CONT: N/A  
BUS: CELL:

SERVICE ADVISOR: 207 MICHAEL STANWYCK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLUE	08	HUMMER H2	5GRGN23878H107653		6608/6656	T3967
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT
19AUG08 DD		11JUN2012	17:00 13NOV08			CASH
R.O. OPENED	READY	OPTIONS: STK:P08372 DLR:21038 1)DD CHECKED				
17:08 12NOV08	13:40 21NOV08					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

2 CUSTOMER STATES TRANS KICKS ON ACCEL AFTER COAST

CAUSE: REPROGRAM E.C.M

J6354 POWERTRAIN CONTROL MODULE ENGINE  
REPROGRAMMING WITH SPS

26 GILROY, TREVOR LIC#: 256  
WH2

FC: 111AD

PART#: 0

COUNT: 0

CLAIM TYPE:

AUTH CODE:

OJ

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

6656 REPROGRAM E.C.M PERFORM E.C.M TO COLLABORATE WITH TRANS MODULE  
CLAIM CODE #111AD 11/18/08

\*\*\*\*\*

3 CUSTOMER STATES NOISE FROM DASH AREA AT HWY SPEEDS

CAUSE: WIND NOISE "A" PILLOR MOLDINGS

B7570 MOLDING, WINDSHIELD SIDE PILLAR REVEAL  
RIGHT R&R OR REPLACE

26 GILROY, TREVOR LIC#: 256  
WH2

1 25869091 MOLDING

FC: 4N

PART#: 25869091

COUNT: 1

CLAIM TYPE:

AUTH CODE:

N3

(N/C)

(N/C)

B7571 MOLDING, WINDSHIELD SIDE PILLAR REVEAL LEFT  
R&R OR REPLACE

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P.L. 93-837).

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE

**PRODUCT ALLEGATION RESOLUTION  
PRELIMINARY INSPECTION  
STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS**

<u>Customer's Name:</u>	<b>Sherif Kodsy</b>	<u>Inspection Date:</u>	<b>1/21/2009</b>
<u>Vehicle Brand:</u>	<b>2008 Hummer</b>	<u>Model:</u>	<b>H2</b>
<u>File #</u>	<b>71-693377188</b>	<u>VIN:</u>	<b>5GRGN23878H107652</b>

ITEM	OBSERVATIONS/TEST RESULTS
Steering system-Are all components in place and connected in a normal manner? Can the steering wheel be rotated lock to lock with appropriate movement of the front wheels. Is there any binding, sticking or uneven feel?	Normal appearance and operation
Steering linkage-Is the linkage free from cracks, bends, fractures, etc. Are there any scrapes, abrasions, signs of contact with any of the linkage?	Normal appearance and operation
Gear/rack and pinion-Any sign of leakage, damage to boots on the rack, contact by foreign objects?	Normal appearance
Steering column, ignition switch, intermediate shaft. Does the column unlock with the ignition key "on"? Is the steering column properly fastened to the dash?	Normal operation
Steering pump, drive, hoses, connections, flow, pressure. If possible, start the engine and rotate the steering wheel lock to lock. Is power assist normal? If not, it may be necessary to check pressure and flow.	Belt tight - Normal operation
PS fluid level and condition-Color, contamination, odor	Reservoir full - fluid clear - no odor-
Steering knuckle-All attachments secure and proper?	Normal appearance
Suspension components - LF Strut attachments, springs intact; control arms properly attached, deformed, broken, scraped, etc. Sway bars properly attached.	Normal appearance
Strut attachments, springs intact; control arms properly attached, deformed, broken, scraped, etc. RF	Normal appearance
Strut attachments, springs intact; control arms properly attached, deformed, broken, scraped, etc Rear sway bars,	Normal appearance

**PRODUCT ALLEGATION RESOLUTION  
PRELIMINARY INSPECTION  
STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS**

<u>Customer's Name:</u>	Sherif Kodsy	<u>Inspection Date:</u>	1/21/2009
<u>Vehicle Brand:</u>	2008 Hummer	<u>Model:</u>	H2
<u>File #</u>	71-693377188	<u>VIN:</u>	5GRGN23878H107652

trailing arms properly attached and undamaged. LR	
Strut attachments, springs intact; control arms properly attached, deformed, broken, scraped, etc. RR	Normal appearance
Rear axle assembly-deformed, signs of impact, properly located, etc.	No damage noted
Deformation to the frame	No damage noted
Describe and photograph evidence of axle/ suspension/ tire contact with frame, body or components	None noted
Describe and photograph contact of the under- carriage with the road surface (road, shoulder, curb, or grass)	None noted
Stability Enhancement system/components-check for codes with Tech II	None stored
Engine (normal, other)-Obtain codes using a Tech II.	Normal operation – no codes stored
Electrical (normal, other)	Normal operation
Warning lights/messages displayed? Describe and obtain codes using a Tech II	None
Anything components missing?	None noted
Other	

If the vehicle is driveable, conduct a road test to evaluate the concern expressed by the customer. Describe the results of the road test. If the concern is observed during the road test, it would be desirable to get a Tech II "snapshot".

**See previous comments**

If the vehicle is equipped with an ABS/Traction Control/Stability Enhancement System, use a Tech II to obtain any codes stored as current and/or history. Document via photos and include the code description. Follow the procedures in the service manual to determine the cause of each stored code which relates to the allegation. State which procedures were followed, record results of each test and state the root cause of each code. Consult with the CRM or Team Manager of the PAR group if this process leads to a disassembly of components. Follow the procedure in the General Guidelines for parts that need to be assembled for evaluation.

Inspect the system wiring, connections and components for damage. Note if the damage was the result of the incident.

**TIRE AND WHEEL INSPECTION**

**PRODUCT ALLEGATION RESOLUTION  
PRELIMINARY INSPECTION  
STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS**

<u>Customer's Name:</u>	<b>Sherif Kodsy</b>	<u>Inspection Date:</u>	<b>1/21/2009</b>
<u>Vehicle Brand:</u>	<b>2008 Hummer</b>	<u>Model:</u>	<b>H2</b>
<u>File #</u>	<b>71-693377188</b>	<u>VIN:</u>	<b>5GRGN23878H107652</b>

**1 IDENTIFICATION:**

	TIRE BRAND (Goodyear)	TIRE TYPE (Eagle GA)	TIRE SIZE (P205/70R15)	PRESSURE (psi)	AVE. TREAD DEPTH 32nds of inch	DOT Numbers
LF	<u><b>B F</b></u> <u><b>Goodrich</b></u>	<u><b>All</b></u> <u><b>Terrian</b></u>	<u><b>315/70</b></u> <u><b>R17</b></u>	<u><b>44</b></u>	<u><b>17</b></u>	_____
RF	<u>"</u>	<u>"</u>	<u>"</u>	<u><b>44</b></u>	<u><b>17</b></u>	_____
LR	<u>"</u>	<u>"</u>	<u>"</u>	<u><b>44</b></u>	<u><b>17</b></u>	_____
RR	<u>"</u>	<u>"</u>	<u>"</u>	<u><b>44</b></u>	<u><b>15</b></u>	_____

Note: DOT numbers may be found on the inside of each tire adjacent to the rim.

Describe and photograph any damage to tires and wheels, such as scrapes, marks due to impact, cuts, tread separation, flat spots, bead separation, embedded grass/dirt, etc. Photographs should include inner and outer views of the damaged tire/wheel assemblies with chalk marks on each assembly to denote position on vehicle (RF, LF, RR and LR).

LF  
**None**

RF  
**None**

LR  
**None**

RR  
**None**

**2 TIRE PLACARD DATA:**

Record the following data: (located on driver's door edge or inside the decklid)

	<u>SIZE</u>	<u>PRESSURE (psi)</u>	<u>PRESSURE AT MAXIMUM LOAD(psi)</u>
TIRES	<u><b>315/70 R 17</b></u>	<u><b>45</b></u>	_____
SPARE TIRE	<u><b>Not recorded</b></u>	_____	_____

**Section 7**

**SITE INSPECTION**

**SITE INSPECTION - PERFORM THE FOLLOWING IF ADDITIONAL INFORMATION MAY BE FOUND:**

➤ Check the incident scene for tire marks, gouges in the pavement, debris, or any other marks.  
Measure location and photograph.



8 of 8

**PRODUCT ALLEGATION RESOLUTION  
PRELIMINARY INSPECTION  
STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS**

<u>Customer's Name:</u>	Sherif Kodsy	<u>Inspection Date:</u>	1/21/2009
<u>Vehicle Brand:</u>	2008 Hummer	<u>Model:</u>	H2
<u>File #</u>	71-693377188	<u>VIN:</u>	5GRGN23878H107652

Identify evidence of whether the vehicle left the road prior to, during, or after the incident. Document all locations, distances, stationary objects (guard rails, telephone poles, fences, buildings, etc), nearest posted speed limit signs in the direction of travel, etc...

- Identify evidence & photograph any object struck by the vehicle on or off the road prior to, during or after incident.
- Inspect roadway & shoulder surfaces in the area of the incident site for telltale signs of loss of control, excessive speed, severe braking, etc.

**Photograph the scene and property if involved.**

**Comments:**


**Section 8**

**COMMENT OVERFLOW**

**Please use this page if needed for additional comments from the inspection form. Please note the section and area the comments are continued from prior to each comment.**


**Section 9**

**OTHER REPORT INFORMATION**

- ☐ **Check here if there was evidence of a "Fire-Related" event.**  
According to NHTSA, "fire" means combustion or burning of material in or from a vehicle as evidenced by flame. The term also includes, but is not limited to, thermal events and fire-related phenomena such as smoke, sparks or smoldering, but does not include events and phenomena associated with a normally functioning vehicle, such as combustion of fuel within an engine or exhaust from an engine.

**Attachments: (Check all that apply)**

☒ **Photographs**      ☒ **Data Downloads**      ☐ **Other Records**

**CERTIFICATE OF ORIGIN FOR A VEHICLE**

32  
17-35

4768

DATE

01/30/08

VEHICLE IDENTIFICATION NO.

56RGN23878H107653

YEAR

2008

RBLPD019

INVOICE NO.

HID00288159

MAKE

HUMMER

BODY TYPE

HUMMER 4-DOOR SUV

SHIPPING WEIGHT

6550

H.P. (S.A.E.)

52.0

G.V.W.R.

8600

NO. CYLS.

08

SERIES OR MODEL

RN25706

N.T.R.

3/4

I, the undersigned authorized representative of the company, firm or corporation named below, hereby certify that the new vehicle described above is the property of the said company, firm or corporation and is transferred on the above date and under the Invoice Number indicated to the following distributor or dealer.

NAME OF DISTRIBUTOR, DEALER, ETC.

31035 MNRNK1

GENERAL MOTORS CORPORATION

100 RENAISSANCE CTR/SE/482-A25-C48

DETROIT

MI 48265-1000

It is further certified that this was the first transfer of such new vehicle in ordinary trade and commerce.

\*\*\*\*\*

\* THIS VEHICLE\*

\* HAS A \*

\* 50-STATE \*

\* EMISSION \*

\* SYSTEM \*

\*\*\*\*\*

GENERAL MOTORS CORPORATION  
& SUBSIDIARIES

BY:

(SIGNATURE OF AUTHORIZED REPRESENTATIVE)

(AGENT)

G52109543

DETROIT

MI 48243-1114

CITY - STATE

SSI 97031 Atlanta

Agent's path

2334

**UNAL EXHAUST INC.**  
 401 NE 58th Avenue (between 40th & 60th)  
 DELRAY BEACH, FL 33483  
 (561) 272-3848  
 FAX (561) 272-3828

PART NO. AND DESCRIPTION (All parts new unless otherwise specified)	AMOUNT
<b>RB - REBUILT, U - USED, RC - RECONDITIONED</b>	
<b>FW - FREE UNDER WARRANTY</b>	
<b>RW - REDUCED COST UNDER WARRANTY</b>	
Scan cc computer system	
Note: block leave out of spec	
Fuel ratio out of spec	
Cause of this problem	
correct fuel timing chain	
installed wrong	
Fuel & timing problem internal	
engine problem	
Check engine should be replaced	
under warranty	
<b>TOTAL PARTS</b>	
This charge represents costs and profits to the motor vehicle repair facility for MISCELLANEOUS SHOP SUPPLIES OR WASTE DISPOSAL.	
(S. 403.7185) BATTERY DISPOSAL FEE	(S. 403.718) TIRE DISPOSAL FEE
<b>TOTAL SHOP CHARGES</b>	<b>TOTAL SHOP CHARGES</b>
<b>EPA / WASTE DISPOSAL</b>	<b>EPA / WASTE DISPOSAL</b>

PLEASE READ CAREFULLY. CHECK ONE OF THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND, THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.

- ☐ I REQUEST A WRITTEN ESTIMATE.
- ☒ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$100. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
- ☐ I DO NOT REQUEST A WRITTEN ESTIMATE.

**SIGNED** Donat Kordy **DATE** 05/24/08

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate vehicle for purposes of testing, inspection, or delivery at my risk. It is understood that you will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control.

**SIGNATURE** \_\_\_\_\_ **DATE** \_\_\_\_\_

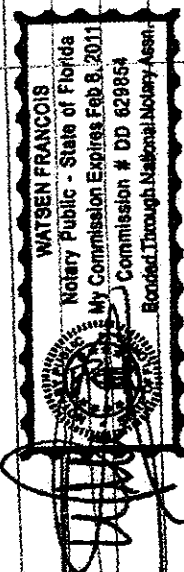
☐ YES ☐ NO

DATE IN	DATE PROCURED	AM. P.M.
05/24/08		
TEST DATE	ORDER WRITTEN BY	AM. P.M.
EST. PHONE	EXT.	
813-733-8773		
HOME PHONE	W/EDGE IN	
813-733-8773		
COURSE NO.	W/EDGE OUT	
CALL WHEN READY	YES <input type="checkbox"/> NO <input type="checkbox"/>	
TECHNICIAN		
AMOUNT		

**SERVICES REQUESTED/DESCRIPTION OF WORK**

01 Tapped for vibration sensor

02 ok for vibration on acceleration



**FL DL #** M000-793-64549-0 **DOB** 12/19/1964

ALTERNATE WORK AUTHORIZER (If Any)	ESTIMATED COSTS OF REPAIRS	<input checked="" type="checkbox"/> CASH <input type="checkbox"/> CHECK <input type="checkbox"/> CREDIT CARD
PERIOD OF TIME OR MILEAGE	TIME	EXP.
TIME	MILES	
CHARGE FOR ESTIMATE	CHARGE FOR ESTIMATE	
REASSEMBLY IF REPAIRS CANCELLED	REASSEMBLY IF REPAIRS CANCELLED	
OTHER CHARGES	OTHER CHARGES	
REVISIT ESTIMATE / ADDITIONAL WORK	REVISIT ESTIMATE / ADDITIONAL WORK	
LABOR	LABOR	
PARTS	PARTS	
ADDITIONAL AUTHORIZED AMOUNT	ADDITIONAL AUTHORIZED AMOUNT	
IN PERSON <input type="checkbox"/> BY PHONE <input type="checkbox"/>	IN PERSON <input type="checkbox"/> BY PHONE <input type="checkbox"/>	
DESCRIPTION OF ADDITIONAL WORK AUTHORIZED	DESCRIPTION OF ADDITIONAL WORK AUTHORIZED	
<b>TOTAL LABOR</b>	<b>TOTAL LABOR</b>	
<b>TOTAL PARTS</b>	<b>TOTAL PARTS</b>	
<b>GAS, OIL AND GREASE</b>	<b>GAS, OIL AND GREASE</b>	
<b>STORAGE</b>	<b>STORAGE</b>	
<b>TOTAL SHOP CHARGES EPA / WASTE DISPOSAL</b>	<b>TOTAL SHOP CHARGES EPA / WASTE DISPOSAL</b>	
<b>TAX</b>	<b>TAX</b>	
<b>TOTAL</b>	<b>TOTAL</b>	

A daily storage charge will begin (3) working days after notification of completion of repairs.



CUSTOMER SIGNATURE		X DISCLAIMER OF WARRANTIES: The seller, CORAL CADILLAC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CORAL CADILLAC, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or product. I, UNDERSTAND THAT ALL PARTS AND ACCESSORIES SOLD OR USED ARE SUBJECT TO THE FEDERAL MAGNUSON MOSS ACT AND THE CONSUMER MERCHANDISE PURCHASED IS UNDER LIMITED WARRANTY THE MANUFACTURER AND THE WRITTEN TERMS AND CONDITIONS THEREOF ARE AVAILABLE FOR MY SECTION. CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.
PLEASE PAY THIS AMOUNT		
SALES TAX	5.11	
LESS INSURANCE	0.00	
TOTAL CHARGES	85.09	
MISC. CHARGES	3.14	
SUBLET AMOUNT	0.00	
GAS, OIL, LUBE	19.20	
PARTS AMOUNT	6.60	
LABOR AMOUNT	56.15	
TOTALS	90.20	

\*\*\*\*\* STATE OF FLA. REG. # MV-00488 \*\*\*\*\*  
OUR GOAL IS 100% CUSTOMER SATISFACTION. IF  
YOU HAVE ANY QUESTIONS I CAN BE REACHED AT  
(954) 426-1800 ext 389 JOE BARDILL  
SERVICE DIRECTOR. \*\*PARTS MARKED W/"W" ARE  
COVERED BY A LIFE TIME WARRANTY.  
\*\*\*\*\* WWW.CORALCADIALLAC.COM \*\*\*\*\*

6553 ISW done

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00  
ISH  
612 EDWARD, TRAVIS LLC#: 0  
(N/C)

COURTESY SERVICE WASH  
ISW COURTESY SERVICE WASH  
6553 WORN INSERT REPLACE LS WIPER INSERT  
\*\*\*\*\*

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

FC: 4X  
PART#: 88944326  
COUNT: 1  
CLAIM TYPE:  
AUTH CODE:  
OF

LINE		OPCODE		TECH		TYPE		HOURS	
12:51	05NOV08	14:46	12NOV08						
R.O. OPENED		READY		OPTIONS:		STK:P08372 DLR:21038 1)DD CHECKED			
19AUG08	DD	11JUN2012	17:00	05NOV08					
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE		
BLUE	08	HUMMER H2	56RGN23878H107653		6526/6553		12NOV08		
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MI	AGE IN/OUT	TAG		

SERVICE ADVISOR: 207 MICHAEL STANWYCK

ERIE RAFIK KODSY  
9393 LAUREL GREEN DRIVE  
BOYNTON BEACH, FL 33437  
HOME: 561-758-9858 CONT: N/A  
BUS:

PAGE 4

INVOICE

541007

CUSTOMER #: 105741



NOBODY OUT  
CADILLAC  
CORAL CADILLAC



5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 3306  
BROWARD: 426-1800 TOLL FREE: 930-2672

CORAL CADILLAC

CUSTOMER SIGNATURE		PLEASE PAY THIS AMOUNT	
CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE		SALES TAX	
SECTION: THE MANUFACTURER AND THE WRITTEN TERMS AND CONDITIONS THEREOF ARE AVAILABLE FOR MY MAGNUSON MOSS ACT AND THE CONSUMER MERCHANTISE PURCHASED IS UNDER LIMITED WARRANTY		LESS INSURANCE	
I UNDERSTAND THAT ALL PARTS AND ACCESSORIES SOLD OR USED ARE SUBJECT TO THE FEDERAL PRODUCT P.T. 93-8371.		TOTAL CHARGES	
The seller, CORAL CADILLAC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CORAL CADILLAC, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or		MISC. CHARGES	
DISCLAIMER OF WARRANTIES:		SUBLET AMOUNT	
PER #18, 18769316		GAS, OIL, LUBE	
HAS VIBRATION WITH FLY WHEEL DISCONNECTED, 1.6 O/H FOR DIAGNOSTIC TIME		PARTS AMOUNT	
REMOVE FLYWHEEL BOLTS AND RESTART ENGINE TO ISULATE VIBRATION, STILL		LABOR AMOUNT	
FILED REPORT WITH BOB MARTIN H2 BOM. R & I STARTER AS PER BOB MARTIN		TOTALS	
STEERING WHEEL AND SEAT. COMPARED WITH LIKE VEHICLE HAD SAME VIBRATION.			
FROM WHEEL WELL AREA. AFTER ABOVE REPAIR STILL HAD SOME VIBRATION IN			
D9737 0.90 PERFORM DOC#2049909 OPERATION RELOCATE A/C HIGH PRESSURE HOSE			
VERSION 4 (EMP# 26, 21NOV08 12:10): 6656 NOISE VIBRATION AT IPC			
FILED REPORT WITH BOB MARTIN H2 BOM.			
STEERING WHEEL AND SEAT. COMPARED WITH LIKE VEHICLE HAD SAME VIBRATION.			
FROM WHEEL WELL AREA. AFTER ABOVE REPAIR STILL HAD SOME VIBRATION IN			
D9737 0.93 PERFORM DOC#2049909 OPERATION RELOCATE A/C HIGH PRESSURE HOSE			
VERSION 3 (EMP# 18, 20NOV08 12:21): 6656 NOISE VIBRATION AT IPC			
FROM WHEEL WELL AREA			
D9737 0.93 PERFORM DOC#2049909 OPERATION RELOCATE A/C HIGH PRESSURE HOSE			
VERSION 2 (EMP# 18, 20NOV08 12:00): 6656 NOISE VIBRATION AT IPC			
FROM WHEEL WELL AREA			
D9737 0.93 PERFORM DOC#2049909 OPERATION RELOCATE A/C HIGH PRESSURE HOSE			
VERSION 1 (EMP# 26, 19NOV08 12:10): 6656 NOISE VIBRATION AT IPC			
ARTS: 0.00 LABOR: 33.00 OTHER: 0.00 TOTAL LINE A: 33.00			
MH			
AUTH CODE:			
CLAIM TYPE:			
FC: 93 PART#: COUNT: 0			
WH2 0.00 0.30 810 3300			
26 GILROY, TREVOR LIC#: 256			
Discharge Line			
D9737 08-01-39-002 Reposition A/C Compressor			
CAUSE: NOISE VIBRATION AT IPC			
DECELERATION,			
A CUSTOMER STATES ENGINE HAS CONSTANT VIBRATION DURING ACCELERATION AND			
LINE OPCODE TECH TYPE A/HRS S/HRS			
17:08 12NOV08 13:40 21NOV08			
R/O OPENED			
READY			
OPTIONS: STK:P08372 DLR:21038 1)DD CHECKED			
11JUN2012 17:00 13NOV08			
CASH			
24NOV08			
DEL DATE			
PROB DATE			
WARB EXP			
PROMISED			
PO NO			
RATE			
PAYMENT			
INV. DATE			
TAG			
COLOR			
YEAR			
MAKE/MODEL			
VIN			
LICENSE			
MILEAGE IN/OUT			
TAG			
SERVICE ADVISOR: 207 MICHAEL STANWYCK			
NOBODY OUT			
CADILLAC			
CORAL CADILLAC			
PAGE 1			
ACCOUNTING			
BROWARD: 426-1800 TOLL FREE: 930-2672			
5101 NORTH FEDERAL HIGHWAY POMERANO BEACH, FL 3306			
CORAL CADILLAC			
541391			
CUSTOMER #: 105741			
TRIF RAFIK KODSY			
9393 LAUREL GREEN DRIVE			
BOYNTON BEACH, FL 33437			
HOME: 561-758-9858 CONT:N/A			
BUS:			
CELL:			

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CUSTOMER SIGNATURE							
PLEASE PAY THIS AMOUNT							
SALES TAX							
LESS INSURANCE							
TOTAL CHARGES							
MISC. CHARGES							
SUBLET AMOUNT							
GAS, OIL, LUBE							
PARTS AMOUNT							
LABOR AMOUNT							
TOTALS							

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P.L. 93-637J,  
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CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

6656 NO FAULT FOUND PERFORM ROAD TEST, COULD NOT DUPLICATE  
CONDITION AT THIS TIME, NORMAL CHARACTERISTIC OPERATION OF TRUCK,  
COMPARE TO ANOTHER "H2" SAME CONDITION.

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
ISH  
26 GILROY, TREVOR LIC#: 256  
(N/C)

2000 VEHICLE IS OPERATING TO SPECIFICATIONS AT  
THIS TIME.

CAUSE: NO FAULT FOUND  
CUSTOMER STATES VEHICLE RIDES ROUGH AT ALL SPEEDS OVER 50 MPH

\*\*\*\*\*  
WHEEL DISCONNECTED, 1.6 OIL FOR DIAGNOSTIC TIME PER #18, 18769316  
AND RESTART ENGINE TO ISOLATE VIBRATION, STILL HAS VIBRATION WITH FLY  
MARTIN H2 BOM. R & I STARTER AS PER BOB MARTIN REMOVE FLYWHEEL BOLTS  
COMPARED WITH LIKE VEHICLE HAD SAME VIBRATION. FILED REPORT WITH BOB  
ABOVE REPAIR STILL HAD SOME VIBRATION IN STEERING WHEEL AND SEAT.  
OPERATION RELOCATE A/C HIGH PRESSURE HOSE FROM WHEEL WELL AREA. AFTER  
6656 NOISE VIBRATION AT IPC D9737 0.90 PERFORM DOC#2049909

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

MH  
AUTH CODE:  
CLAIM TYPE:  
FC: 93 PART#: COUNT: 0  
WH2  
26 GILROY, TREVOR LIC#: 256  
(N/C)

Discharge line  
D9737 08-01-39-002 Reposition A/C Compressor  
CAUSE: NOISE VIBRATION AT IPC

DECELERATION,  
CUSTOMER STATES ENGINE HAS CONSTANT VIBRATION DURING ACCELERATION AND

LINE OP CODE TECH TYPE HOURS		LIST		NET		TOTAL	
17:08 12NOV08		13:40 21NOV08					
R.O. OPENED		READY					
19AUG08 DD		11JUN2012 17:00 13NOV08		CASH		24NOV08	
DEL DATE		PROD. DATE		WARR. EXP.		PROMISED	
BLUE		08 HUMMER H2		5GRGN23878H107653		6608/6656	
INV. DATE		PAYMENT		RATE		PO NO.	
173967							
COLOR		YEAR		MAKE/MODEL		VIN	
TAG		MILEAGE IN/OUT		LICENSE			

SERVICE ADVISOR: 207 MICHAEL STANWYCK



NOBODY OUT  
CADILLAC  
CORAL CADILLAC



PAGE 1

INVOICE

541391

ERIP RAFIK KODSY  
9393 LAUREL GREEN DRIVE  
BOYNTON BEACH, FL 33437  
HOME: 561-758-9858 CONT: N/A  
BUS:  
CELL:

CUSTOMER #: 105741

CORAL CADILLAC

The Dealer Is In

5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 3306  
BROWARD: 426-1800 TOLL FREE: 930-2672

Rev 04-19-2004

Comments: No damage noted  
Control arms  
Springs  
Struts/shocks

### CORNER ASSEMBLIES

Ball joints  
Steering knuckles  
Axle assemblies  
Tire/wheel assemblies

None  
UNDERBODY / FRAME / CHASSIS AREA: Describe any damage to the underside of the vehicle. Note the condition of the bumpers, frame, suspension, tires, wheels, brake and fuel lines & engine mount(s)/crossmember. Photograph and comment on any contact between vehicle components and the underbody. Photograph if damage is present.

### DESCRIBE ANY DAMAGE TO THE VEHICLE BODY:

Section 4  
VEHICLE INSPECTION - VISUAL/PHOTO  
THE VEHICLE VISUAL INSPECTION DOCUMENTS THE PHYSICAL EVIDENCE USING PHOTOS AND WRITTEN OBSERVATIONS. RECORD YOUR OBSERVATIONS IN THE APPROPRIATE SECTION.  
PHOTOGRAPH THE EXTERIOR OF THE VEHICLE AS FOLLOWS: VIN PLATE, QUARTER VIEWS FROM LEFT FRONT, RIGHT REAR ARE REQUIRED, AND DOCUMENT FURTHER EXTERIOR DAMAGE WITH MANY PHOTOS.

Any other pertinent vehicle history information (from interview, GM warranty or dealership history files)? X No ☐ Yes ☐  
If yes, describe: \_\_\_\_\_

Prior electrical system components serviced, repaired, or replaced by whom? (name, address, phone number)  
3 new tires

Prior chassis system service, repair, or replacement? ☐ No X Yes ☐ If yes, describe what was done: \_\_\_\_\_

Repaired by whom? (name, address, phone) \_\_\_\_\_

Prior collision repair? X No ☐ Yes ☐ If yes, describe: \_\_\_\_\_

Prior electrical system service? X No ☐ Yes ☐ If yes, describe: \_\_\_\_\_

### VEHICLE REPAIR / SERVICE HISTORY

None noted

Are any vehicle modifications or alterations present, and has any after-market equipment been installed? (e.g., objects attached to the steering wheel or instrument panel, controls for disabled persons, shock absorbers, springs, modified body, electrical components, powertrain, wheels or tires, after-market seats, etc..) Describe: \_\_\_\_\_

### VEHICLE MODIFICATIONS / ALTERATIONS

Did the owner purchase the vehicle new? X Yes ☐ No ☐ Date 6/11/2008 Used? ☐ Yes ☐ No ☐ Date \_\_\_\_\_

Comments: Dealer service director stated that they had recently replaced three of the vehicle tires and installed the spare as a fourth tire to try to satisfy the owner. No appreciable change was seen in the vehicle ride.  
(Additional cmts may be placed in section 9)

Customer's Name: \_\_\_\_\_  
Vehicle Brand: \_\_\_\_\_  
File #: \_\_\_\_\_

Sheriff Koddy  
2008 Hummer  
71-693377188

Inspection Date: \_\_\_\_\_  
Model: \_\_\_\_\_  
VIN: \_\_\_\_\_

1/21/2009  
H2  
5GRGN23878HH107652

### PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS

Use the following table to identify what you did and what you found during the inspection. Identify the tests and test results for the applicable items. Describe anything relevant to the allegation that is not in normal working condition, does not function properly or is a non production part. Take appropriate photographs.

**STEERING, SUSPENSION, TIRE AND WHEEL SYSTEM INSPECTION**

Section 6

None

**INTERIOR INSPECTION** (Describe any damage and photograph )

Instrument panel  
Controls  
Overall view of seat position  
Photo of options label-glove box/trunk  
Personal items/cargo  
Odometer  
Steering wheel and column  
Driver and passenger seat back angle (inclinometer measurement)  
Sunvisors and headliner

**VEHICLE INSPECTION - PASSENGER COMPARTMENT**

Section 5

**GENERAL OBSERVATIONS**  
Photograph and comment on any aftermarket equipment found, vehicle modifications or items that are unusual or out of place.  
Comments:  
None noted

Comments:  
None noted

**UNDERHOOD**  
Engine compartment  
Brake fluid level and condition  
Power steering lines, hoses, clamps and connections  
Power steering fluid level and condition

**PRODUCT ALLEGATION RESOLUTION**  
**PRELIMINARY INSPECTION**  
**STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS**

Customer's Name: Sheriff Koddy  
Vehicle Brand: 2008 Hummer  
File #: 71-693377188  
Inspection Date: Model: VIN:  
1/21/2009 H2 SGRGN23878H107652



Source of information (name, address, phone number, & relationship), if other than claimant:

### Section 3

2 of 8



What was the exact location of the incident N/A  
Driving conditions at the time of the incident

Describe where other occupants were seated & extent of any injuries: N/A

Describe extent of any injuries to the Driver: States that rough ride increases his medical problems if there was a collision:

Driver/other occupant's physical description (include name, gender, height, weight, & disabilities)  
Sheriff Kody 5'8" tall, 190lbs, DOB 4/27/1964, No disabilities

No accident involved.

Interview date: 1/21/2009

Interview mode: ☐ By Telephone ☒ In Person  
Incident Date and Time: Not applicable

Provide a complete description of the incident according to the DRIVER / CLAIMANT

Obtain all of the information for this section from the Driver/Claimant

## Section 2 INTERVIEW - INCIDENT DETAILS

Following the inspection, summarize the facts and observations: (Additional comments may be 3340 placed in section 9)  
Inspected the vehicle undercarriage and tires and wheels. Checked tire pressure for over inflation and damage to wheels or tires. None was noted. Road tested vehicle for several miles with the dealer service director. Vehicle did not appear to ride improperly for this type of chassis and tire combination. Selected another vehicle form stock with identical engine, tires, and wheel combination. Road test indicated that ride was similar to owner's vehicle. Engine idle appeared normal with only a slight quiver in the tachometer needle as the fuel injection made minor adjustment to the fuel/air mixture. Second vehicle idled smoothly.

BRIEFLY Describe the customer's ALLEGATION below:  
Owner stated that the vehicle ride was jerky and rough. He also stated that the engine did not idle smoothly.

## Section 1 INSPECTION SUMMARY

Inspector's phone number: 954-749-3637

Mileage at Inspection: 10,808

Inspection Location: Schumacher Buick Hummer  
West Palm Bch, FL 33409  
Inspected By: Jim Daugherty EAA

## PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS

Customer's Name: Sheriff Kody  
Vehicle Brand: 2008 Hummer  
File #: 71-693377188  
Inspection Date: 1/21/2009  
Model: H2  
VIN: 5GRCN23878H107652



HAVE A QUESTION OR PROBLEM?  
Please call our store manager. We value your opinion as much as your business. Should you need additional assistance, call our customer assistance line 1-800-321-2138

SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION

ALL PARTS LISTED ARE NEW, UNLESS OTHERWISE STATED

CUSTOMER AUTHORIZATION FOR TOTAL

INVOICE TOTAL

CHARGED AMOUNT  
TAXABLE AMOUNT  
SALES TAX  
SUB TOTAL  
LABOR TOTAL  
PARTS TOTAL  
TOTAL  
\$86.00

(signature)

UNDERSTAND THAT ALL CUSTOM WHEEL LUG NUTS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY.

CALL SCOTT, SIDNEY, OR MIKE FOR ALL OF YOUR AUTOMOTIVE NEEDS. IF YOU EVER HAVE ANY QUESTIONS ABOUT OUR SERVICES, WE WILL GLADLY ANSWER THEM FOR YOU !!  
THANK YOU FOR YOUR BUSINESS & YOUR CONTINUED PATRONAGE.

SM TECH	PRODUCT CODE	BC	QTY	DESCRIPTION	PARTS	LBR/EXCISE	LINE TOTAL
1 019	047-100	R	1	FOR FURTHER INSPECTION & WARRANTY REPAIRS	.00	.00	.00
1 019	047-100	R	1	WE RECOMMEND TAKING BACK TO THE DEALER	.00	.00	.00
1 019	047-100	R	1	NOTICED SCOT MARKS ON ROTORS.	.00	.00	.00
1 019	047-100	R	1	ALSO CHECKED OUT BRAKES FOR NOISE	.00	.00	.00
1 019	047-100	R	1	FIND A TSB FOR CLEANING OUT INJECTORS.	.00	.00	.00
1 019	047-100	R	1	VEHICLE SHIFTS HARD INTERMITTENTLY. WE DID	.00	.00	.00
1 019	047-100	R	1	DO FEEL A ROUGH IDLE & ENGINE VIBRATION.	.00	.00	.00
1 019	047-100	R	1	SCANNED VEHICLE NO CODES AT THIS TIME. WE	.00	.00	.00
1 019	093-002	R	1	ADDITIONAL REPAIRS RECOMMENDED	.00	.00	.00
1 019	048-170	R	1	ESTIMATE WORK ORDER PREPARATION	.00	.00	.00
1 019	093-608	R	1	STANDARD CHECK	.00	86.00	86.00

COUNT # COB TC CUST# TYPE/STATE AUTHORIZATION CREDIT CARD NO.  
1400051 M 01 05968 0 FL 159238 HDC 3886

IONE 1..... (561) 737-8998  
IONE 2.....  
ITE PROMISED 03/13/09  
IME PROMISED  
TURN PARTS.. NO  
TESMAN..... 034 / 034  
PRIOR INVOICE. 028688  
ODOMETER IN/OUT 11658 / 11658  
LICENSE/STATE.  
VEHICLE COLOR.  
VEHICLE MODEL. H2  
VEH YEAR/MAKE. 08 HUMMER

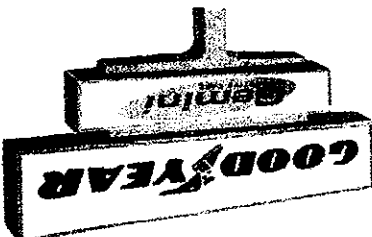
LT TO: ALL RESTORATION SERVICES  
SHERIFF  
15968 LAUREL OAK CR  
DELRAY BEACH, FL 33484

GE: 01

INVOICE 128689

10 NW 28TH ST  
BOCA RATON, FL 33431  
(561) 391-6666, FL REG# MV58766

03/13/09 03/13/09  
04:23 PM 04:50 PM  
TERR: 1634  
NONSIG: 164561



BOCA RATON TIRE CENTER

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TOTALS		LABOR AMOUNT	PARTS AMOUNT	GAS, OIL, LUBE
DESCRIPTION		SUBLET AMOUNT	MISC. CHARGES	TOTAL CHARGES
			LESS INSURANCE	SALES TAX
		PLEASE PAY THIS AMOUNT		

AUTH CODE:  
CLAIM TYPE:  
COUNT: 1  
PART#: 25954826  
FC: 4N  
1 25954826 BEZEL  
47 WH2  
REPLACEMENT  
C2313 INSTRUMENT PANEL CLUSTER TRIM PLATE BEZEL  
CAUSE: LEFT CENT A/C VENT LOOSE AND MON, T HOLD POSITION  
DEFLECTOR IS COMING APART  
F\*\* FOUND DURING REPAIR, BEFORE RADIO WAS REPLACED, T/CENTER A/C  
\*\*\*\*\*  
COATED THE ROD ENDS AS WELL  
AXLES AND COATED WITH POR 15 RUST #PIT3749B: Underbody Corrosion AND  
5228 R/R BOTH FRONT AXLE AND THE ROD ENDS RUSTING R/R BOTH FRONT  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

VD  
AUTH CODE: B  
CLAIM TYPE:  
FC: 5W PART#: COUNT: 0  
47 WH2  
E8041 THE ROD, INNER LEFT REPLACE  
VD  
AUTH CODE:  
CLAIM TYPE:  
FC: 5W PART#: COUNT: 0  
1 12345327 PAINT  
47 WH2  
E8040 THE ROD, INNER RIGHT REPLACE  
CAUSE: R/R BOTH FRONT AXLE AND THE ROD ENDS RUSTING  
LINE OP CODE TECH TYPE HOURS  
16:19 200CT08 16:06 230CT08  
STK:P08372 DLR:21038 1) DD CHECKED  
CASH 230CT08  
19AUG08 DD 11JUN2012 17:00 220CT08  
R.O. OPENED READY  
OPTIONS: 5GRGN23878H107653  
DEL DATE PROD DATE WARR EXP PROMISED PO NO. RATE PAYMENT INV DATE  
BLUE 08 HUMMER H2 5224/5228 T3816  
COLOR YEAR MAKE/MODEL VIN LICENSE MILEAGE IN/OUT TAG  
SERVICE ADVISOR: 207 MICHAEL STANWYCK  
TAG

16:19 200CT08		16:06 230CT08		STK:P08372 DLR:21038 1) DD CHECKED		CASH 230CT08		19AUG08 DD 11JUN2012 17:00 220CT08		R.O. OPENED READY		OPTIONS: 5GRGN23878H107653		DEL DATE PROD DATE WARR EXP PROMISED PO NO. RATE PAYMENT INV DATE		BLUE 08 HUMMER H2 5224/5228 T3816		COLOR YEAR MAKE/MODEL VIN LICENSE MILEAGE IN/OUT TAG	
---------------	--	---------------	--	------------------------------------	--	--------------	--	------------------------------------	--	-------------------	--	----------------------------	--	---	--	-----------------------------------	--	--	--

BUS: 9393 LAUREL GREEN DRIVE  
HOME: 561-758-9858 CONT: N/A  
BOYNTON BEACH, FL 33437  
ERIE RAPAK KODSY  
INVOICE 540280  
PAGE 3  
CORAL CADILLAC  
NOBODY OUT  
CORAL CADILLAC  
BROWARD: 428-1800 TOLL FREE: 930-2672  
3101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 3306  
CUSTOMER #: 105741

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(P.L. 93-637).  
"I UNDERSTAND THAT ALL PARTS AND ACCESSORIES SOLD OR USED ARE SUBJECT TO THE FEDERAL MAGNUSON MOSS ACT AND THE CONSUMER MERCHANDISE PURCHASED IS UNDER LIMITED WARRANTY FROM THE MANUFACTURER AND THE WRITTEN TERMS AND CONDITIONS THEREOF ARE AVAILABLE FOR MY ELECTION."  
CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

IUCI		LABOR:		OTHER:		TOTAL LINE H:		(N/G)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE H:	0.00	(N/G)	0.00

SUBLT PO#168998, PAINTLESS DENT REPAIR, REPAIR DENTS  
PO#540280

309 SUBLET TECH LIC#: 256 IUCI

\*\*\* REPAIR DINGS ON L/R DOOR AND R/F DOOR AND PER JACK GARDNER  
3050 SUBLET REPAIRS

\*\*\*\*\*  
5224 WORK AS DESIGN AT THIS TIME NO BULLETINS NO UPDATED PROGRAMS  
FOR HEATER MODULE

ARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE G:	0.00	(N/C)	0.00
	47	ISH							

3\*\* CUSTOMER CAME BACK TO DEALERSHIP AND STATED T/F SEAT HEATER IS INOP  
AT TIMES AND WILL GOFF OFF AFTER BEING ON FOR 5 MINUTES  
2000 VEHICLE IS OPERATING TO SPECIFICATIONS AT THIS TIME.

5228 LEFT CENT A/C VENT LOOSE AND MON, T HOLD POSITION REPLACED COMPLETE RADIO BEZEL ASSEMBLY WITH BOTH A/C VENTS

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:	0.00
--------	------	--------	------	--------	------	---------------	------

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	VK
------	--------	------	------	-------	------	-----	-------	----

16:19 20OCT08	16:06 23OCT08
---------------	---------------

19AUG08 DD	11JUN2012	17:00 22OCT08	CASH	23OCT08
R.O. OPENED				
READY				
OPTIONS: STK:P08372 DLR:21038 1)DD CHECKED				

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
----------	------------	------------	----------	--------	------	---------	-----------

BLUE	08	HUMMER H2	5GRGN23878H107653	5224/5228	T33
------	----	-----------	-------------------	-----------	-----

BUS:	CELL:	SERVICE ADVISOR:	207 MICHAEL STANWYCK
COLOR	YEAR	MAKE/MODEL	VIN
			LICENSE
			MILEAGE IN/OUT

BOYNTON BEACH, FL 33437  
HOME: 561-758-9858  
CONT: N/A

PAGE 4

CADILLACS  
CORAL CADILLAC

ERIF RAFIK KODSY  
9393 LAUREL GREEN DRIVE  
NOBODY OUT

5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL  
BROWARD: 426-1800 TOLL FREE: 830-2672  
The Dealer Is In

CUSTOMER #: 105741 540280

\_\_\_\_\_

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The seller, CORAL CADILLAC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CORAL CADILLAC, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or product.  
F.P.L. 93-0371.  
I UNDERSTAND THAT ALL PARTS AND ACCESSORIES SOLD OR USED ARE SUBJECT TO THE FEDERAL MAGNUSON MOSS ACT AND THE CONSUMER MERCHANDISE PURCHASED IS UNDER LIMITED WARRANTY AND THE MANUFACTURER AND THE WRITTEN TERMS AND CONDITIONS THEREOF ARE AVAILABLE FOR MY SECTION." CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

OUR GOAL IS 100% CUSTOMER SATISFACTION. IF YOU HAVE ANY QUESTIONS I CAN BE REACHED AT (954) 426-1800 ext 389 JOE BARDILL  
SERVICE DIRECTOR. \*\*PARTS MARKED W/"W" ARE COVERED BY A LIFE TIME WARRANTY

REPAIR 2 DOOR DINGS PER GFT  
READY PER JACK G

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	00	00	00	00	00	00	00
2	00	00	00	00	00	00	00
3	00	00	00	00	00	00	00
4	00	00	00	00	00	00	00
5	00	00	00	00	00	00	00
6	00	00	00	00	00	00	00
7	00	00	00	00	00	00	00
8	00	00	00	00	00	00	00
9	00	00	00	00	00	00	00
10	00	00	00	00	00	00	00
11	00	00	00	00	00	00	00
12	00	00	00	00	00	00	00
13	00	00	00	00	00	00	00
14	00	00	00	00	00	00	00
15	00	00	00	00	00	00	00
16	00	00	00	00	00	00	00
17	00	00	00	00	00	00	00
18	00	00	00	00	00	00	00
19	00	00	00	00	00	00	00
20	00	00	00	00	00	00	00
21	00	00	00	00	00	00	00
22	00	00	00	00	00	00	00
23	00	00	00	00	00	00	00
24	00	00	00	00	00	00	00
25	00	00	00	00	00	00	00
26	00	00	00	00	00	00	00
27	00	00	00	00	00	00	00
28	00	00	00	00	00	00	00
29	00	00	00	00	00	00	00
30	00	00	00	00	00	00	00
31	00	00	00	00	00	00	00
32	00	00	00	00	00	00	00
33	00	00	00	00	00	00	00
34	00	00	00	00	00	00	00
35	00	00	00	00	00	00	00
36	00	00	00	00	00	00	00
37	00	00	00	00	00	00	00
38	00	00	00	00	00	00	00
39	00	00	00	00	00	00	00
40	00	00	00	00	00	00	00
41	00	00	00	00	00	00	00
42	00	00	00	00	00	00	00
43	00	00	00	00	00	00	00
44	00	00	00	00	00	00	00
45	00	00	00	00	00	00	00
46	00	00	00	00	00	00	00
47	00	00	00	00	00	00	00
48	00	00	00	00	00	00	00
49	00	00	00	00	00	00	00
50	00	00	00	00	00	00	00
51	00	00	00	00	00	00	00
52	00	00	00	00	00	00	00
53	00	00	00	00	00	00	00
54	00	00	00	00	00	00	00
55	00	00	00	00	00	00	00
56	00	00	00	00	00	00	00
57	00	00	00	00	00</		

16:19 20OCT08	16:06 23OCT08	R.O. OPENED		READY		OPTIONS: STK:P08372 DLR:21038 1)DD CHECKED	
19AUG08 DD	11JUN2012 17:00 22OCT08	CASH	23OCT08				
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
BLUE	08	HUMMER H2	5GRGN23878H107653		5224/5228		T3816
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	

SERVICE ADVISOR: 207 MICHAEL STANWYCK

ERIF RAFIK KODSY  
9393 LAUREL GREEN DRIVE  
BOYNTON BEACH, FL 33437  
HOME: 561-758-9858 CONT: N/A  
BUS: 561-758-9858  
CELL: 561-758-9858

CUSTOMER # : 105741

540280

INVOICE

5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 33061  
BROWARD: 426-1800 TOLL FREE: 930-2672

The Dealer Is In

**CORAL CADILLAC**

NOBODY OUT  
CADDILLACS  
CORAL CADDILLAC



PAGE 5



CUSTOMER SIGNATURE		DISCLAIMER OF WARRANTIES: The seller, CORAL CADILLAC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CORAL CADILLAC, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or product. (P.L. 93-637). "I UNDERSTAND THAT ALL PARTS AND ACCESSORIES SOLD OR USED ARE SUBJECT TO THE FEDERAL MAGNUSON MOSS ACT AND THE CONSUMER MERCHANDISE PURCHASED IS UNDER LIMITED WARRANTY THE MANUFACTURER AND THE WRITTEN TERMS AND CONDITIONS THEREOF ARE AVAILABLE FOR MY ECTION." CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.
PLEASE PAY THIS AMOUNT		
SALES TAX		
LESS INSURANCE		
TOTAL CHARGES		
MISC. CHARGES		
SUBLET AMOUNT		
GAS, OIL, LUBE		
PARTS AMOUNT		
LABOR AMOUNT		
TOTALS		

7 BASIC 6,000 MILE SERVICE, CHG ENG OIL & FILTER, CHECK FLUIDS, INSPCT  
\*\*\*\*\*  
INTERIOR, 1.8 OIL FOR DIAGNOSTIC TIME PER #18, 18319318  
6553 EXHAUST VIBRATION ENGINE FIRING PULSES TRANSFERING INTO  
VEHICLE, INSTALL EXHAUST WEIGHT TO PIPE, NECESSARY FOR VIBRATION IN

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

PO  
AUTH CODE: E  
CLAIM TYPE:  
COUNT: 4  
PART#: 10199232  
FC: 2E  
2 PO#169202 CLAMPS  
1 10199232 DAMPNER A  
1 10199232 DAMPNER A  
WH2  
26 GILROY, TREVOR LIC#: 256  
L2004 EXHAUST SYSTEM ALIGN  
USE, EXHAUST VIBRATION

A CUSTOMER STATES ENGINE RUNS ROUGH AND BUZZES THRU IPC, SEE JOE B  
\*\*\*\*\*  
6526 NO PARTS ON BACK ORDER NO PARTS AVAILABLE AT THIS TIME  
\*\*\*\*\*

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
1 25924485 PAD KIT  
1 63501 QUIET/BRAKE  
(N/C)  
(N/C)  
(N/C)  
IP  
26 GILROY, TREVOR LIC#: 256

2050 SPECIAL ORDER PART ON BACK ORDER  
CAUSE: NO PARTS ON BACK ORDER

A CUSTOMER STATES BRAKES SQUEEL WHEN BRAKING AT HWY SPEEDS

LINE OP CODE TECH TYPE HOURS		LIST		TOTAL	
12:51 05NOV08		14:46 12NOV08			
R.O. OPENED		READY		STK:P08372 DLR:21038 1)DD CHECKED	
19AUG08 DD		11JUN2012		17:00 05NOV08	
DEL DATE	PROD DATE	WARR. EXP.	PROMISED	PO NO.	RATE
BLUE	08	HUMMER H2	5GRGN23878H107653	6526/6553	12NOV08
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	INV. DATE
08	2007	CADILLAC	207 MICHAEL STANWYCK	6526/6553	12NOV08

SERVICE ADVISOR: 207 MICHAEL STANWYCK

PAGE 1

INVOICE

541007

CUSTOMER #: 105741

5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 33061  
BROWARD: 426-1800 TOLL FREE: 930-2672  
CORAL CADILLAC  
NOBODY OUT  
CADILLACS  
CORAL CADILLAC  
POMEROY  
5933 LAUREL GREEN DRIVE  
BOYNTON BEACH, FL 33437  
HOME: 561-758-9858 CONT: N/A  
BUS: 561-758-9858 CONT: N/A



X		DISCLAIMER OF WARRANTIES: The seller, CORAL CADILLAC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CORAL CADILLAC, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or product. I UNDERSTAND THAT ALL PARTS AND ACCESSORIES SOLD OR USED ARE SUBJECT TO THE FEDERAL MAGNUSON MOSS ACT AND THE CONSUMER MERCHANDISE PURCHASED IS UNDER LIMITED WARRANTY THE MANUFACTURER AND THE WRITTEN TERMS AND CONDITIONS THEREOF ARE AVAILABLE FOR MY SECTION. CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.
CUSTOMER SIGNATURE		
PLEASE PAY THIS AMOUNT		
SALES TAX		
LESS INSURANCE		
TOTAL CHARGES		
MISC. CHARGES		
SUBLET AMOUNT		
GAS, OIL, LUBE		
PARTS AMOUNT		
LABOR AMOUNT		
TOTALS		
DESCRIPTION		
TOTALS		

CAUSE: TRANSMISSION CONTROL MODULE

ATTN: JOE B

3 CUSTOMER STATES TRANS WON'T SHIFT WHEN ACCELERATING AT HWY SPEEDS,

\*\*\*\*\*

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

MI

AUTH CODE:

CLAIM TYPE:

RC: 98 PART#: COUNT: 0

(N/C)

WH2

309 SUBLET TECH LIC#: 256

TRANSPORTATION

Z7901 1 DAYS RENTAL; GOLD KEY COURTESY

CAUSE:

D COURTESY RENTAL TRANSPORTATION

\*\*\*\*\*

6528 MAINTENANCE PERFORM 6K SERVICE MAINTENANCE

RTS: 6.60 LABOR: 56.15 OTHER: 19.20 TOTAL LINE C: 81.95

CMH2

LUBE OIL

1 89017524 FILTER

CMH2

26 GILROY, TREVOR LIC#: 256

ROTATE 4 TIRES, INSTALL WASHER FLUID

INSPT TIRES & FILL TO PROPER PRESSURE,

CHK & FILL ALL FLUIDS, MULTI PNT INSPT,

6KH3 BASIC 6,000 MILE SERV, CHG ENG OIL & FILTER.

CAUSE: MAINTENANCE

FLUID

TIRES & PRESS, MULTI PNT INSPT, ROTATE 4 TIRES, INSTL WASHER

LINE OPCODE TECH TYPE HOURS

12:51 05NOV08 14:46 12NOV08

19AUG08 DD 11JUN2012 17:00 05NOV08

READY OPTIONS: STK:P08372 DLR:21038 1)DD CHECKED

DEL DATE PROD DATE WARR EXP PROMISED PO NO RATE PAYMENT INV DATE

BLUE 08 HUMMER H2 5GRGN23878H107653 6526/6553 113913

COLOR YEAR MAKE/MODEL VIN LICENSE MILEAGE IN/OUT TAG

SERVICE ADVISOR: 207 MICHAEL STANWYCK

NOBODY OUT  
CADILLAC  
CORAL CADILLAC

PAGE 2

INVOICE

541007

CUSTOMER #: 105741

CORAL CADILLAC

5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 33061  
BROWARD: 426-1800 TOLL FREE: 930-2672





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PLEASE PAY THIS AMOUNT		
SALES TAX		
LESS INSURANCE		
TOTAL CHARGES		
MISC. CHARGES		
SUBLET AMOUNT		
GAS, OIL, LUBE		
PARTS AMOUNT		
LABOR AMOUNT		
TOTALS	DESCRIPTION	

AUTH CODE: CLAIM TYPE: FC: 93 PART#: COUNT: 0  
47 WHZ  
V1741 Reprogram Transmission Control Module (TCM)  
CAUSE: TCM UPDATE PROGRAM WCC 18F45  
B 08080 SERVICE UPDATE INVENTORY ONLY - TRANS CONTROL MODULE REPGM  
\*\*\*\*\*  
\* FAULTED OKOIH FOR PROGRAM AND R/R SPARK PLUGS 1.1 OK 18618318 OK #18  
UPDATED WCC 11AD FOR ECM R/R SPARK PLUGS AND CLEAN FROM WAS AIR FLOW  
REPLACED WAS AIR FLOW SENSOR AND CLEARED AND REPROGRAMMED ECM WITH  
5228 WAS AIR FLOW SENSOR SHORTED OUT SET P0172 P0175 RICK CODES  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
(N/C)

MA  
AUTH CODE: B CLAIM TYPE: FC: 96 PART#: COUNT: 0  
47 WHZ  
REPROGRAMMING WITH SPS  
J6354 POWERTRAIN CONTROL MODULE ENGINE  
OF  
AUTH CODE: E CLAIM TYPE: COUNT: 1  
PART#: 15904068  
FC: 6G  
1 15904068 SENSOR AS  
(N/C)  
(N/C)  
47 WHZ  
J5670 MASS AIRFLOW SENSOR REPLACEMENT  
CAUSE: MAS AIR FLOW SENSOR SHORTED OUT SET P0172 P0175 RICK CODES  
A CUSTOMER STATES ENGINE WON'T STAY RUNNING  
LINE OPCODE TECH TYPE HOURS  
16:19 20OCT08 16:06 23OCT08  
R.O. OPENED 11JUN2012 17:00 22OCT08  
19AUG08 DD  
DEL DATE PROD DATE WARR EXP PROMISED PO NO. RATE PAYMENT INV. DATE  
BLUE 08 HUMMER H2 5GRGN23878H107653 5224/5228 T3816  
TAG

SERVICE ADVISOR: 207 MICHAEL STANWYCK



CORAL CADILLAC  
NOBODY OUT  
CADILLACS



PAGE 1

INVOICE

540280

CORAL CADILLAC



5101 NORTH FEDERAL HIGHWAY POMPANO BEACH, FL 330  
BROWARD: 426-1800 TOLL FREE: 930-2672

ERIE RAFIK KODSY  
9393 LAUREL GREEN DRIVE  
BOYNTON BEACH, FL 33437  
HOME: 561-758-9858 CONT: N/A

CUSTOMER #: 105741



1 documentation?  
2 MR. KODSY: There is a part of it, yes,  
3 from the insurance company stating that this  
4 problem was due to a Progressive defect, not  
5 an accidental one.  
6 MR. TUCK: All right. What I would  
7 like to ask you to do is frame questions to  
8 the witness that will elicit the kind of  
9 information that you want us to hear.  
10 MR. KODSY: Do you want me to go ahead?  
11 MR. TUCK: Yes.  
12 MR. KODSY: When you test drove the  
13 vehicle, did it feel normal to you from your  
14 prior experience of driving a Hummer H2 that  
15 that was normal for the way the vehicle  
16 performed?  
17 MS. HOBBS: When you brought the car in  
18 to our service center for the claim -- I've  
19 driven Hummers a couple of times, I'm by no  
20 means an expert on them. I did feel some  
21 type of vibration when we were driving the  
22 vehicle; however, I couldn't tell you what  
23 it is.  
24 MR. WOLFER: Excuse me. Can you just  
25 give us a little bit of background about